

Awning Warranty

Swingline, Topline, Topline Cassette, Hi Line, X-Line, Lo Line,

Shadeline & Llaza

All awnings are fully guaranteed against faulty materials or workmanship, according to the following schedule:

Hardware: All arm sets, installation tube, aluminum extrusions, roller, support brackets, gearbox, and fixing screws are guaranteed for 5 years, covering parts and labour. Topline and Topline Cassette hardware have a 7 year warranty.

Fabric: Acrylic fabric is guaranteed for 5 years. All fabrics will fade with time and this is accepted as an industry norm.

Limitations of Use: Lateral and Spring Arm Awnings are designed for shade protection in moderate wind conditions only. Although generally waterproof, they are not designed for weather protection. Awning must be retracted in windy conditions, during heavy rain and ahead of hail or snow falls.

Larger awnings should be motor operated, and controlled by a wind sensor. Please protect your motor from water. The biggest cause of motor issues is water damage

Angle setting; Must be sufficient to shed water. If it does not, the fabric will become permanently stretched and must be replaced. If water does collect, please retract the awning immediately so that we can adjust the angle.

Damage due to weather conditions or lack of maintenance is expressly excluded from any warranty.